



Dear Customer,

REACH

As you know, the EU Regulation on the Registration Evaluation Authorization and Restriction of Chemicals is now in operation.

As we export products to the EU, we have decided to remove as much of the burden for REACH compliance from our customers as possible. In consequence, we have decided to appoint an Only Representative, based in the EU, to carry out all of the activities necessary on the substances that we sell, that are subject to the REACH Regulation. This means that the registration and all related activities will be carried out on our behalf by our Only Representative and that all of our customers are, as far as REACH is concerned, considered to be Downstream Users, with no registration responsibilities.

As a customer, your only responsibility, as far as the substances you purchase from us is, to ensure that any recommendations for safe use and handling shown in our Material Safety Data Sheets are acted upon. These sheets will be supplied by our Only Representative. Our appointed Only Representative for all REACH activities is:

Delphic HSE Solutions Limited

Their contact details are:

	Technical Enquiries	Administration Enquiries
Address	Delphic HSE Solutions Ltd Delphic House 12 Peel Avenue Frimley, Camberley Surrey GU16 8YT United Kingdom	Delphic HSE Administration Interlynk Administrative Services Ltd Lynk House 17 Peckleton Lane Desford, Leics. LE9 9JU United Kingdom
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We are informing Delphic HSE of the details of all of our European Union customers and they will be in contact with you in due course to confirm this arrangement. In the meantime, if you have any queries regarding REACH and our products please feel free to contact Delphic HSE.

Best regards,

Jeff Colby
VP Operations
12/30/2008