



Dear Customer,

**REACH**

As you know, the EU Regulation on the Registration Evaluation Authorization and Restriction of Chemicals is now in operation.

As we export products to the EU, we have decided to remove as much of the burden for REACH compliance from our customers as possible. In consequence, we have decided to appoint an Only Representative, based in the EU, to carry out all of the activities necessary on the substances that we sell, that are subject to the REACH Regulation. This means that the registration and all related activities will be carried out on our behalf by our Only Representative and that all of our customers are, as far as REACH is concerned, considered to be Downstream Users, with no registration responsibilities.

As a customer, your only responsibility, as far as the substances you purchase from us is, to ensure that any recommendations for safe use and handling shown in our Material Safety Data Sheets are acted upon. These sheets will be supplied by our Only Representative. Our appointed Only Representative for all REACH activities is:

**Delphic HSE Solutions Limited**

Their contact details are:

|                  | <b>Technical Enquiries</b>  | <b>Administration Enquiries</b>   |
|------------------|---|---|
| <b>Address</b>   | Delphic HSE Solutions Ltd<br>Delphic House<br>12 Peel Avenue<br>Frimley, Camberley<br>Surrey GU16 8YT<br>United Kingdom | Delphic HSE Administration<br>Interlynk Administrative Services Ltd<br>Lynk House<br>17 Peckleton Lane<br>Desford, Leics. LE9 9JU<br>United Kingdom   |
| <b>Contact</b>   | Cliff Betton  | Lyn Dearling  |
| <b>Telephone</b> | +44 (0) 1252 836 550  | +44 (0) 1455 821993   |
| <b>Email</b>     | <a href="mailto:cliff.betton@delphichse.com">cliff.betton@delphichse.com</a>  | General: <a href="mailto:reach.info@interlynk.co.uk">reach.info@interlynk.co.uk</a><br>Accounts: <a href="mailto:reach.accounts@interlynk.co.uk">reach.accounts@interlynk.co.uk</a><br>Administration: <a href="mailto:reach.admin@interlynk.co.uk">reach.admin@interlynk.co.uk</a> |

We are informing Delphic HSE of the details of all of our European Union customers and they will be in contact with you in due course to confirm this arrangement. In the meantime, if you have any queries regarding REACH and our products please feel free to contact Delphic HSE.

Best regards,

Jeff Colby  
VP Operations  
12/30/2008